

Touch Tone Banking

On August 21, 2019 our 24/7 Touch Tone Banking system has a **new number (888-773-6232)** and new features! Please listen carefully when you call, as the menu options have changed.

Touch Tone Banking helps make your financial management easier and convenient. Obtain your checking or savings account balances, make loan payments, transfer funds, place a stop payment, and more!

HOW TO USE TOUCH TONE BANKING BY PHONE

Dial: 888-773-6232

Follow the menu prompts
Enter your account number, PIN and the last 4 of your Social Security Number

Global Commands

- Press 0 for customer service.
- Press 1 for help.
- Press 3 and the * key to return to the main menu.
- Press the * key to return to the previous menu.
- Press the # key to repeat an option.
- Press 5 to skip.
- Press 8 for voice recognition.
- To end your call, simply hang up.

Press or say

1

Balances

on savings, checking, certificates, IRAs and loans

Account Balance Menu

Enter account number, PIN and last 4 digits of your Social Security Number

Press or say

2

History

on savings, checking, certificates, IRAs and loans

Account History Menu

Enter account number, PIN and last 4 of your SSN

Press 1 for all transactions

Press 2 for deposits

Press 3 for withdrawals

Press 4 to search by amount

Press 5 to search by check number

Press or say

3

Transfer funds or make a payment

between accounts or make a loan payment

Transfer Funds Menu

Press 1 to transfer fund immediately

Press 2 for customers with non related accounts to make immediate cross account transfers with prior bank approval

Press 3 schedule a funds transfer

Press 4 for customers with non related accounts to schedule a cross account transfers with prior bank approval

Press 5 for payments

Press 6 to hear existing scheduled transfers

Press or say

4

Future Dated ACH Transactions

from savings, checking

ACH Menu

Enter account number, PIN and last 4 of your SSN

Press or say

5

Get Account Information by Email

Request an email of all transactions on your accounts. (Be sure the bank has your most updated email address).

Enter account number, PIN and last 4 of your SSN

Press or say

6

Debit Card Services

Including debit card activation, deactivation and/or re-order.

Press 1 to activate your card

Press 2 to deactivate or report a lost/stolen card

Press 3 to reorder a card

Press or say

7

Change TouchTone Banking PIN

Request an email of your accounts.

Enter account number, PIN and last 4 of your SSN

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